DHC BATTERY TESTER

12 Month Limited Warranty

Warranty Coverage - This warranty covers any defects in workmanship or materials under normal use and service.

Length of warranty - Twelve (12) months from the date of purchase.

Warranty Replacement - Any defective unit will be replaced with a new unit at no charge to the customer.

PROCEDURE

Call Lynn Parker Associates (LPA) @ 1-844-294-6280 or email @ <u>service@lpassoc.com</u>.

Phone consultation will be completed with end user to determine if tester issue can be repaired remotely. If after remote diagnosis tester issue is not resolved, then the following steps will apply:

- LPA will ship a new unit to customer via FedEx next day delivery
- Package will contain a prepaid return shipping label back to LPA
- Customer will be provided a Return Authorization Number.
- Customer will place the defective tester in the package.
- FedEx will pick up the unit at customer's location and ship back to LPA.

Battery warranty applies only to battery tester purchased and does not cover any other equipment, static damage, water damage, over-voltage damage, dropping unit or damage resulting from extraneous causes including owner misuse. The warranty applies only to original purchaser and is non-transferable. Warranty is void if owner attempts to disassemble the unit.

You can't sell batteries if you do not have a working battery tester and we understand that. It is our goal to minimize any down time.

Lynn Parker Associates

Attn: DHC Repair Department 270 S. Central Blvd Suite 203 Jupiter, FL 33458 1-844-294-6280 service@lpassoc.com

Battery Testers beyond the warranty period are subject to the repair charges.